



## MSR170 Troubleshooting Guide

### Radio will not turn ON

- Try the reset button.
- Check fuse.
- Check 12V+ to radio.
- Check Ground.

### Radio turns ON, but no sound

- Verify **Volume**, **Fader/Balance**, **Mute** controls are set correctly (see owner's manual).
- Try reset button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

### No Satellite Radio reception

- See owner's manual for correct operating instructions.
- Verify you have the optional equipment installed (satellite radio tuner & satellite radio antenna). DLP2500 is the compatible tuner module for the MSR170.
- Verify you are outdoors and there are no line-of-sight blockages of the signal to the antenna (roof air conditioners, TV antennas, etc).
- Verify you have activated the subscription service with Sirius.
- Check with preview channel (184).

### No Audio from Left or Right Side while in Sirius mode

- If you do not get Audio from one side or the other (Left or Right) while listening to Sirius, inspect data cable for missing or bent pin on either end. Data cable should have eight pins on both ends.

### No CD Changer functions

- Verify you are on correct mode.
- Verify connection between radio and CDC.
- Verify CD cartridge is loaded and inserted correctly.

### No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

### Wired remote control not functioning

- Try the reset button.
- Verify remote is securely connected to the radio directly or via extension cable.
- If using extension cable, try connecting direct to radio. If the remote works in this manner, the extension cable is most likely damaged. Replace extension cable.
- If the remote still does not work when connected direct to radio, the remote could be defective. Replace with new remote.